



Intro to the A3 Improvement Process

Solve problems, train others and retain critical knowledge

*Also consider signing up for "A3 Thinking Applied to Policy Deployment"
— offered the same day at the same venue.*

*Each half day workshop can be taken independently
or sign up for both & save.*

As a Lean tool, A3 reporting addresses the root causes of problems that arise every day at work. When used properly, the A3 process dramatically increases the probability of success. Leading companies, such as Toyota, to use the A3 report to train engineers, supervisors and managers in a proven and structured problem-solving approach.

Course Objectives

Learn to understand and apply the A3 process to drive shop floor improvement using a scientific method. You will develop problem-solving skills and reinforce Plan-Do-Check-Act (PDCA) methodology through practical application.

- ◆ Understand how the A3 process works (PDCA).
- ◆ Learn how to write and recognize a **good** Project level A3.
- ◆ Practice writing actionable Project level A3's.
- ◆ Relate the Project A3 to daily tasks to drive continuous improvement.

Who Should Attend: Managers, Supervisors, Quality, Engineers, Lean Champions and anyone involved with problem-solving and leading improvement efforts.

Tuesday, February 09, 2010 8:00 a.m. - 12:00 noon

Fee:	MA Members	Non-MA Members
<i>Each class</i>	\$199 per person	\$299 per person
<i>*Both classes</i>	\$299 per person	\$399 per person

Location: **Maple Grove Community Center**
12951 Weaver Lake Rd.
Maple Grove, MN 55369 *(For directions and map go to www.mfrall.com)*

Reservations: For instant confirmation, reserve on-line at www.mfrall.com, click on **Training & Education** then **Workshops** by Friday, February 5, 2010.
Your satisfaction is guaranteed.

Cancellation Policy: **No refunds** for cancellations after 5:00 p.m. on Friday, February 5, 2010, or for no-shows at workshop. *(Substitutions are accepted)*

Pre-registration required!

About the instructor:

Jon McNamara: has been manufacturing for the past 13 years. His Professional experience includes Value Stream Lead, Supervisor and Lean Facilitator. Jon also has 16 years of service in the Military.

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- ◆ **Tentative Future date of this workshop:
August 17, 2010**