



About the instructor:

Paul Schmidt is a Lean Consultant at MTS Corporation. He has held positions in Information Technology, Materials Management and Plant Management. Prior to joining MTS, Paul served as a Lean Implementation Manager for a Fortune 500 Company.

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Overcoming Resistance to Change

Learn implementation best practices from successful lean transformations

You know the basic lean tools. But, how do you use them to effectively transform the company? You need to know how to start, how much to tackle at once, who you need to involve, what results to expect, and what kind of resistance you will encounter.

The session involves a mix of theoretical, practical and hands-on activities.

Topics will include:

- ❖ Cultural assessment of the Organization
- ❖ The Nature of Change Resistance and Ways to Overcome It
- ❖ Lean Implementation
 - Infrastructure – Strategic Considerations
 - Practical Shop and Office Tactics
- ❖ Execution, Education and Communication Planning
- ❖ Stakeholder Analysis

Thursday, February 25, 2010 8:30 a.m. – 4:30 p.m.

- Fee:** MA Members \$299 per person Non-MA Members \$399 per person
(Fee includes materials, continental breakfast and lunch)
- Location:** Carl Zeiss IMT Corp Free Parking
6250 Sycamore Lane N.E., Maple Grove, MN 55369
(For directions and map go to www.mfrall.com)
- Reservations:** For instant confirmation, register online at www.mfrall.com. Click on **Training & Education**, then **Workshops** by February 23, 2010.
Your satisfaction is guaranteed.
- Cancellation Policy:** No refunds for cancellations after 5:00 p.m., February 23, 2010, or for no-shows at workshop. *(Substitutions are accepted.)*

Pre-registration required!