



Supervision 2+:

**The Next Stage for Improving Performance
for Manufacturers**

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for details on:

- ◆ **Lean Workshops**
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- ◆ **Medical Device Seminars**
- ◆ **Supervisory Training**
- ◆ **Professional Development**

"These courses draw attention to many important leadership details that may easily be otherwise overlooked by even the best managers."

*... covers topics from leadership skills to the latest manufacturing improvement techniques. Now delivered in collaboration with the **Employers Association**.*

The Next Stage for Improving Performance for Manufacturers

- Intro to Listening and Effective Problem-Solving
- Listening, Creativity and Problem-Solving Tools
- Generating, Evaluating and Implementing Solutions
- Effective Meetings
- Coaching, Consulting and Communicating Workshop
- Rapid Continuous Improvement Techniques

Who Should Attend?

Manufacturing managers, supervisors, leads and team leaders.

**Thursdays, 6 Sessions,
September 9 to October 14, 2010
9:00 a.m. - Noon**

Fee:	MA Members \$505* per person	Non-MA Members \$675* per person
	Receive a 10% discount if you register 10 days prior to the event	

Location: **Employers Association**
9805 45th Ave. N.,
Plymouth, MN 55442
(For directions and map go to www.mfrall.com)

Reservations: For instant confirmation - reserve on-line at www.mfrall.com.
Your satisfaction is guaranteed.
Enrollment in training programs of more than 16 hours is limited to training paid for by employers for their own employees where no fee is charged the employee.

Cancellation Policy: **No Refunds** for cancellations after 5:00 p.m. two days prior to the start, for no-shows on first day of training or for drop outs during a series.

Pre-registration required!