



**TRAINING SERIES**

**The Next Stage for  
Improving Performance  
for Manufacturers  
*Supervision 2***

Now delivered in  
collaboration with  
the Employers  
Association.

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for details on:

- ◆ **Lean Workshops**
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- ◆ **Monthly Educational Programs**
- ◆ **Medical Device Seminars**
- ◆ **Supervisory Training**
- ◆ **Professional Development**

"These courses draw attention to many important leadership details that may easily be otherwise overlooked by even the best managers."

*... covers topics from leadership skills to the latest manufacturing improvement techniques.*

**The Next Stage for Improving Performance for Manufacturers**

- Intro to Listening and Effective Problem-Solving
- Listening, Creativity and Problem-Solving Tools
- Generating, Evaluating and Implementing Solutions
- Effective Meetings
- Coaching, Consulting and Communicating Workshop
- Rapid Continuous Improvement Techniques

**Who Should Attend?**

Manufacturing managers, supervisors, leads and team leaders.

**Mondays, 6 Sessions,  
October 18 to November 29, 2010 (Skip 11/1)  
1:00 – 4:00 p.m.**

**Fee:**                    **MA Members**                    **Non-MA Members**  
\$505\* per person                    \$675\* per person  
Receive a 10% discount if you register 10 days prior to the event

**Location:**            **American Inn – St. Cloud**  
4385 Clearwater Road, St. Cloud, MN 56301  
(See our web site [www.mfrall.com](http://www.mfrall.com) for a map and directions)

**Reservations:**    For instant confirmation - reserve on-line at [www.mfrall.com](http://www.mfrall.com).  
**Your satisfaction is guaranteed.**  
*Enrollment in training programs of more than 16 hours is limited to training paid for by employers for their own employees where no fee is charged the employee.*

**Cancellation Policy:**    **No Refunds** for cancellations after 5:00 p.m. two days prior to the start, for no-shows on first day of training or for drop outs during a series.

**Pre-registration required!**