



Successful Office Kaizen Events

Get Your Team on Board With Continuous Improvements!

Manufacturing lead times have shrunk with ongoing lean improvements and increased automation. We know the front office, order entry, supply chain, accounting, sales and engineering can also see real benefit from the use of Lean tools. Managing information and transactions may improve the flow, quality, and customer satisfaction of all processes. How can we best apply Kaizen blitz techniques to office and support areas instead of just focusing on the plant? Learn from our practitioners!

Presented by:

Land O Lakes,
Michael Ossanna, *Business Process Manager*

Reviva
Tammi Dorion, *OEM Program Manager*

MTS Systems
Robert Fernandez, *VP of Operations*

Moderated by:

Mate Precision Tooling
Shannon Furney, *Accounting, Lean Office Practitioner*

*Reward your employees for a job well done –
send them to a Manufacturers Alliance educational program.*

Pre-registration required!

Co-Sponsor:

ASQ MN Section 1203
www.mnasq.org

Date & Time:

Thursday, Sept 9, 2010
7:30 - 9:30 a.m.

Networking

7:15 - 7:30 a.m.

Location:

Century College

(See www.mfrall.com for a
directional map.)

Reservations:

On-line at www.mfrall.com by
Tuesday, September 7, click
on **Training and Education**,
then **Educational Programs**.

Fee:

Members: **Complimentary***
Non-Members: \$30

*Members may bring up to
four individuals at no cost to
monthly educational
programs.*

Beverages & rolls provided.