



World Class

About the instructor:

Didier Rabino has worked in Europe and in the United States for the past 18 years leading lean conversions across a dozen plants at Steelcase Inc. and Andersen Corporation. He is plant manager at Andersen Corporation and the creator of renowned lean tools like the accountability board and the CI Board.

He is a regular presenter at lean conferences. Didier holds a Wood Mechanical Engineering degree from the University of Nancy, France, a Business and Administration degree from the University of Perpignan, France and a Masters degree in Industrial Sciences from Louis Pasteur University in Strasbourg, France.

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Continuous Improvement Idea Systems

This course is part of our "Building High Performance Leaders" series

Successful companies understand the competitive edge that can be gained by engaging their workforce in implementing daily improvements. However, just asking for suggestions without having a way to deal with them can result in overwhelming a company's resources and frustrating everyone. Discover effective tools and methodology for developing a continuous improvement idea system that builds teamwork, energizes employees, and builds a sustainable competitive advantage for your business.

Course Objectives

Learn how to design and implement an effective continuous improvement idea system tailored to your business. Address the factors critical to successfully engaging your employees in generating and implementing thousands of great ideas, including:

- Why the suggestion box doesn't work
- What is Teian Kaizen?
- Key elements of an effective continuous improvement idea system
- The critical role of leadership
- The skills front-line leaders need to master
- Training needed by operators
- How to overcome barriers to effective implementation
- How to manage, sustain and continuously improve the system

Who Should Attend? Executives, Managers, Supervisors and Continuous Improvement Specialists whose companies are ready to unleash the problem solving capabilities of their employees and use an effective continuous improvement idea system.

Wednesday, March 28, 2012 8:30 am - 4:30 p.m.

Fee: **MA Members** \$319 per person
Non-MA Members \$419 per person
Receive a 10% discount if you register 10 days prior to the event

Location: **Manufacturers Alliance Training Center**
8421 Wayzata Blvd, Suite 190
Golden Valley, MN 55426
(For directions and map go to www.mfrall.com)

Reservations: For instant confirmation, reserve on-line at www.mfrall.com, by March 26, 2012.
Your satisfaction is guaranteed.

Cancellation Policy: *No refunds* for cancellations after 5:00 p.m. on March 26, 2012, or for no-shows at workshop. (Substitutions are accepted)

Pre-registration required!