



# Intro to Training Within Industry (TWI)



**About the instructor:**

**John Berger**, VP of Quality and Process Improvement with Fiserv, Inc. He is a recognized leader in building process improvement cultures. He is a Certified Six Sigma Black Belt and Lean expert experienced in leading teams to achieve significant process improvement results.

Visit [www.mfrall.com](http://www.mfrall.com) for details:

- ◆ Continuous Improvement
- ◆ Advanced Lean
- ◆ On Site Training
- ◆ Certification Programs
- ◆ 6 Sigma Green Belt
- ◆ Supervisory Training
- ◆ Process Improvement
- ◆ Supply Chain
- ◆ Engineering & Quality

In this introductory workshop, all attendees participate in interactive team exercises that demonstrate, in a practical manner, the application of all four elements of training within industry: Job Instruction, Job Methods, Job Relations, and Job Safety.

**After completing this Workshop participants will be able to:**

- Understand how this 4-part system works together to create engaged teams capable of solving problems in their work areas.
- Train new employees quickly and efficiently.
- Break down a job task to identify waste and improvements.
- Build employee engagement.

**This workshop will also cover:**

- The five basic needs of a Trainer and how to best meet them.
- Current examples on how TWI is used to solve problems.
- Best practices on implementing TWI at your company.

**Thursday, January 10, 2019 8:00am - 4:00pm**

**Fee:** **MA Members** \$329 per person **Non-MA Members** \$449 per person  
*Receive a 10% discount if you register 14 days prior to the event*

**Location:** **Manufacturers Alliance Golden Valley Training Center**  
8421 Wayzata Blvd, Suite 190  
Golden Valley, MN 55426  
*(For directions and map go to [www.mfrall.com](http://www.mfrall.com))*

**Reservations:** For instant confirmation, reserve on-line at [www.mfrall.com](http://www.mfrall.com), click on **Workshops** by 3:00 p.m. January 8, 2019. *Your satisfaction is guaranteed.*

**Cancellation Policy:** **No refunds** for cancellations after 3:00 p.m. on January 8, 2019, or for no-shows at workshop. *(Substitutions are accepted)*

*Pre-registration required!*