



# Introduction to A3 Problem Solving



**About the instructor:**

**Didier Rabino** is HealthEast's Lean Sensei. His role is to coach senior executives and guide the lean transformation of this important Healthcare organization. He was Plant Manager at Andersen Corporation in Menomonie, WI, and also led the company's Lean Office to develop and deploy the Andersen Manufacturing System. He worked in Europe and in the U.S. for over 20 years leading and supporting Lean transformations and new process implementations.

As a Lean tool, A3 reporting addresses the root causes of problems that arise every day at work. When used properly, the A3 process dramatically increases the probability of success. Leading companies, such as Toyota, to use the A3 report to train engineers, supervisors and managers in a proven and structured problem-solving approach.

**Course Objectives:**

Learn to understand and apply the A3 process to drive shop floor improvement using a scientific method. You will develop problem-solving skills and reinforce Plan-Do-Check-Act (PDCA) methodology through practical application.

- ◆ Understand how the A3 process works (PDCA).
- ◆ Learn how to write and recognize a good Project level A3.
- ◆ Practice writing actionable Project level A3's.
- ◆ Relate the Project A3 to daily tasks to drive continuous improvement.

**Who Should Attend:** Managers, Supervisors, Quality, Engineers, Lean Champions and anyone involved with problem-solving and leading improvement efforts.

**Tuesday, April 2, 2019 8:00 a.m. - 4:00 p.m.**

**Fee:** **MA Members** \$329 per person **Non-MA Members** \$449 per person  
*Receive a 10% discount if you register 14 days prior to the event*

**Location:** **Manufacturers Alliance Training Center**  
8421 Wayzata Blvd, Suite 190  
Golden Valley, MN 55426  
(For directions and map go to [www.mfrall.com](http://www.mfrall.com))

**Register:** Registration is required. Reserve on-line at [www.mfrall.com](http://www.mfrall.com), then click on **Workshops** by 3:00 pm March 29, 2019. *Your satisfaction is guaranteed.*

**Cancellation Policy:** **No refunds** for cancellations after 3:00 p.m. on March 29, 2019, or for no-shows at workshop. *(Substitutions are accepted)*