Manufacturers Alliance
Sharing Education & Resources Peer to Peer

WORKSHOP

Toyota's 8-Step Problem Solving

Discover the power of Toyota's 8-Step Practical Problem Solving Methodology

About the instructor:

Jackie Cullen has been leading lean implementation projects since 2003 She received her Problem Solving Training from the University of Kentucky & is currently employed by Lake Region Medical Chaska where she is the company's 8 – Step Problem Solving Champion.

"The instructor was great and really knows her stuff. I will apply the 8 steps on two problems I have over the next week."

Kara McPipe, Continuous Improvement Manager, Artistic Finishes, Inc

This introductory course will provide the knowledge and problem solving skills to arrive at the true root cause of your problems and prevent problems from reoccurring. You will learn the value of "Genchi Genbutsu" - Get your boots on, Go and See. You will also learn how to apply the 8-Step Problem Solving Methodologies and capture the findings in concise A3 Reporting. The 8 step approach is a practical method that can be rolled out to every person in the organization. You no longer have to limit your problem solving skills to a single group of technically minded individuals. This method of problem solving can be used both in a manufacturing or service environment. We will use examples from successful 8 Step projects, as well as case studies for you to review.

In this workshop you will learn:

- Introduction to 8-Step Problem Solving
- Defining the real problem
- Identifying the point of occurrence
- Pinpointing the root cause
- Developing and implementing lasting countermeasures
- Connecting the A3 with 8-Step

Tuesday, February 12, 2019 8:00 a.m. – 4:00 p.m.

Fee: **MA Members:** $329 per person **Non-MA Members**: $449 per person
Receive a 10% discount if you register 14 days prior to the event

Location: **Manufacturers Alliance Training Center**
8421 Wayzata Blvd, Suite 190
Golden Valley, MN 55426
(For directions and map go to www.mfrall.com)

Register: Registration is required. Register on-line at **www.mfrall.com**, click on **Workshops** by 3:00 pm on February 8, 2019. ***Your satisfaction is guaranteed.***

Cancellation Policy: ***No refunds*** for cancellations after 3:00 p.m . February 8, 2019, or for no-shows at workshop. *(Substitutions accepted)*