



Training Within Industry Certification

Your Instructor:



John Berger, VP of Quality and Process Improvement with Fiserv, Inc. He is a recognized leader in building process improvement cultures. He is a Certified Six Sigma Black Belt and Lean expert experienced in leading teams to achieve significant process improvement results.

Exam

Pass an online exam following the last workshop to demonstrate comprehension of materials.

Project

Submit one Training Within Industry project to demonstrate measurable company benefits based on all of the TWI modules.

Tools & Templates

Templates are available online to help you apply the content.

Coaching

Phone & email coaching is available to help you apply what you have learned. We also offer a coaching session quarterly in our Training Center.

Train employees quickly and efficiently! Learn methods that will engage all employees in your documentation, training, safety and improvement efforts. In this certification, all attendees participate in interactive exercises that demonstrate, in a practical manner, the detailed application of the four elements of the Training Within Industry system: Job Instruction, Job Methods, Job Relations, and Job Safety.

After certification completion participants will have:

- Created documentation to quickly and safely train employees
- Broken down a task to identify waste and make improvements
- Improved employee engagement and boosted retention

6 Required Workshop Dates and Times:

- Job Relations March 5 & March 12, 2019
- Job Instruction and Job Safety March 19 & March 27, 2019
- Job Methods April 16 & May 3, 2019

All Workshops: 8:00 a.m. – 12:00 p.m.

Fee: **MA Members:** \$1,400 per person **Non-MA members:** \$1,800 per person

Location: **Manufacturers Alliance Training Center**
8421 Wayzata Blvd, Suite 190
Golden Valley, MN 55426
(For directions and map go to www.mfrall.com)

Registration: To reserve your space in the certification go to www.mfrall.com, click on Certifications, then TWI Practitioner. Please Enroll within two business days prior to the date of the first workshop. Your satisfaction is guaranteed.

Cancellation: **No refunds** for cancellations after 3:00 p.m. two business days prior to the first workshop or for no-shows at the workshops.