



Intro to Training Within Industry (TWI)



Your instructor:

John Berger, VP of Quality and Process Improvement with Fiserv, Inc. He is a recognized leader in building process improvement cultures. He is a Certified Six Sigma Black Belt and Lean expert experienced in leading teams to achieve significant process improvement results.

In this introductory workshop, all attendees participate in interactive team exercises that demonstrate, in a practical manner, the application of all four elements of training within industry: Job Instruction, Job Methods, Job Relations, and Job Safety.

After completing this Workshop participants will be able to:

- Understand how this 4-part system works together to create engaged teams capable of solving problems in their work areas.
- Train new employees quickly and efficiently.
- Break down a job task to identify waste and improvements.
- Build employee engagement.

This workshop will also cover:

- The five basic needs of a Trainer and how to best meet them.
- Current examples on how TWI is used to solve problems.
- Best practices on implementing TWI at your company.

Tuesday, February 5, 2019 8:00 a.m. - 4:00 p.m.

Fee: **MA members** \$329 per person **Non-MA members** \$449 per person
Receive a 10% discount if you register 14 days prior to the event

Location: **Manufacturers Alliance Training Center**
8421 Wayzata Blvd, Suite 190
Golden Valley, MN 55426
(For directions and map go to www.mfrall.com)

Register: Registration is required. Reserve on-line at www.mfrall.com, by 3:00 pm February 1, 2019. **Your satisfaction is guaranteed.**

Cancellation Policy: **No refunds** for cancellations after 3:00 p.m., February 1, 2019, or for no-shows at workshop. *(Substitutions are accepted.)*