



# Introduction to A3 Problem Solving



## Your Instructor:

**Didier Rabino** brings 25 years of Lean experience. He currently serves as Client Advisor for Value Capture, guiding the Lean transformation of major healthcare organizations. His prior responsibilities include VP, Lean Sensei for HealthEast/Fairview, where he spend 8 years developing the organization's Lean operating system and coaching senior executives and board members. He is the 27th recipient of the Institute of Engineering Honorary Member Award; the highest honor IIE grants an individual of acknowledged professional eminence who is not a member of the institute.

As a Lean tool, A3 reporting addresses the root causes of problems that arise every day at work. When used properly, the A3 process dramatically increases the probability of success. Leading companies, such as Toyota, to use the A3 report to train engineers, supervisors and managers in a proven and structured problem-solving approach.

## Course Objectives:

Learn to understand and apply the A3 process to drive shop floor improvement using a scientific method. You will develop problem-solving skills and reinforce Plan-Do-Check-Act (PDCA) methodology through practical application.

- ◆ Understand how the A3 process works (PDCA).
- ◆ Learn how to write and recognize a good Project level A3.
- ◆ Practice writing actionable Project level A3's.
- ◆ Relate the Project A3 to daily tasks to drive continuous improvement.

**Who Should Attend:** Managers, Supervisors, Quality, Engineers, Lean Champions and anyone involved with problem-solving and leading improvement efforts.

**Tuesday, November 26, 2019 8:00 a.m. - 4:00 p.m.**

**Fee:** **MA members** \$329 per person **Non-MA members** \$449 per person  
**Receive a 10% discount if you register 14 days prior to the event**

**Location:** **Manufacturers Alliance Training Center**  
8421 Wayzata Blvd, Suite 190  
Golden Valley, MN 55426  
(For directions and map go to [www.mfrall.com](http://www.mfrall.com))

**Register:** Registration is required. Reserve on-line at [www.mfrall.com](http://www.mfrall.com), by 3:00 pm on November 22, 2019. **Your satisfaction is guaranteed.**

**Cancellation Policy:** **No refunds** for cancellations after 3:00 p.m. on November 22, 2019, or for no-shows at workshop. *(Substitutions are accepted)*