



# Intro to Training Within Industry (TWI)



**Your instructor:**

**John Berger**, VP of Quality and Process Improvement with Fiserv, Inc. He is a recognized leader in building process improvement cultures. He is a Certified Six Sigma Black Belt and Lean expert experienced in leading teams to achieve significant process improvement results.

*Participants new to the TWI system are encouraged to attend this one-day workshop for an introduction to all four TWI elements prior to attending the TWI Certification program. This workshop is not required in order to fulfill the requirements for TWI Certification.*

In this introductory workshop, all attendees participate in interactive team exercises that demonstrate, in a practical manner, the application of all four elements of training within industry: Job Instruction, Job Methods, Job Relations, and Job Safety.

**After completing this Workshop participants will be able to:**

- Understand how this 4-part system works together to create engaged teams capable of solving problems in their work areas.
- Train new employees quickly and efficiently.
- Break down a job task to identify waste and improvements.
- Build employee engagement.

**This workshop will also cover:**

- The five basic needs of a Trainer and how to best meet them.
- Current examples on how TWI is used to solve problems.
- Best practices on implementing TWI at your company.

**Tuesday, August 6, 2019 8:00 a.m. - 4:00 p.m.**

- Fee:** **MA members** \$329 per person **Non-MA members** \$449 per person  
*Receive a 10% discount if you register 14 days prior to the event*
- Location:** **Manufacturers Alliance Training Center**  
8421 Wayzata Blvd, Suite 190  
Golden Valley, MN 55426  
*(For directions and map go to [www.mfrall.com](http://www.mfrall.com))*
- Register:** Registration is required. Reserve on-line at [www.mfrall.com](http://www.mfrall.com), by 3:00 pm August 2, 2019. **Your satisfaction is guaranteed.**
- Cancellation Policy:** **No refunds** for cancellations after 3:00 p.m., August 2, 2019, or for no-shows at workshop. *(Substitutions are accepted.)*