



# Accountability and Sustainment through Tier Management

Does your management system sustain your improvements?



**Your instructor:**

*Leigh Erickson* is the Site Leader (Integrated Supply Chain Director) for the Honeywell Plymouth facility. He brings more than 15 years of experience in Lean systems. He has been part of implementing Lean within Operations and supporting ISC functions like Planning, HR, Finance, etc. Leigh's focus is to integrate people focused elements into Lean systems to create positive, sustainable improvement cultures.

See accountability systems with communication supporting problem solving, visual metrics and layered, leader standard work. The Lean management system is built on a tier structure with practices, tools and behaviors that address organizational issues in order to strengthen integration of the "hardware" and "software" of Lean for sustained success. Learn and see live applications on site.

**Course Objectives**

Using practical case studies, real life experience and active participation, the instructor presents the interdependent facets of the Lean management system. The participants will learn how to make cultural, organizational and managerial changes to build and sustain a process-dependent Lean management system.

- Dynamic of the Lean culture
- Tier management supporting PDCA and A3 thinking
- Layered leader standardized work
- Accountability systems with leadership supportive model
- Skills and behaviors to build and sustain the lean management system

**Who Should Attend:** Company leaders responsible for implementing Lean initiatives, team members who support Lean conversions and implementations, and lean leaders from any level of the organization.

**Tuesday, October 22, 2019 7:30 a.m. to 3:30 p.m.**

- Fee:** **MA Members** \$369 per person **Non-MA Members** \$489 per person  
*Receive a 10% discount if you register 14 days prior to the event.*
- Location:** **Honeywell Aerospace**  
**2600 Ridgway Pkwy, Minneapolis, MN 55413**  
*(For directions and map go to [www.mfrall.com](http://www.mfrall.com))*
- Register:** **Space is limited. Register by October 15.** For instant confirmation, reserve on-line at [www.mfrall.com](http://www.mfrall.com), click on **Workshops**. Bring a valid driver's state-issued photo id to the workshop. You must contact us five business days prior to the workshop if you are not a U.S. Citizen. Wear closed-toe footwear. **Your satisfaction is guaranteed.**
- Cancellation Policy** *No refunds for cancellations after 3:00 p.m. October 18, 2019 or for no shows at the class. (If you want to send a substitute in your place, you must notify us at least 5 business days prior to the workshop)*