



Process Mapping Online

Do you want to eliminate waste from your processes and improve lead times?

Offered as part of the Lean Practitioner Certification



Your instructor:

Charlie Garrett is an operations leader with over 25 years of broad-based manufacturing and consulting experience. He has expertise in all areas of manufacturing including: supply chain process improvement, value stream management, process design, program management, lean manufacturing, strategic planning, total productive maintenance, change management and training development and delivery in the Manufacturing, Window & Door, Medical Device, Chemical, Health Care, Automotive and Food & Beverage industries. Charlie has a degree in Operations Management from the University of St Thomas.

Mapping demonstrates how Lean thinking can reduce process timelines and improve quality and delivery to schedule. In this session, you will map out real processes and learn about pre and post mapping tools to add to your personal toolbox. Did you know 70% of process improvements are not sustained? We tend to focus on the process side and forget about the people side of change. You will learn a simple 3-step process for change management and leave with an entire cache of tools to assist you through successful process improvement deployment and sustainment.

Tools learned include:

- ◆ Lean Principles for Mapping
- ◆ Prework for Successful Mapping Sessions
- ◆ Swim Lane Mapping, Value Stream, Spaghetti , Ideal State, and Future State Maps
- ◆ Post Mapping Tools
- ◆ The People Side of Change Management-3 Step Process

Who Should Attend: Supply Chain, Customer Service, Human Resources, Sales, Finance, Engineering and other support functions looking to shorten business process lead times and improve their outputs.

Wednesday, October 21, 2020 8:00 a.m. – 12:00 p.m.

Fee: **MA members** \$215 per person **Non-MA members** \$265 per person
Receive a 10% discount if you register 14 days prior to the event

This workshop is online. Minimum requirements: Computer with speakers and/or headphones; dedicated screen for meeting time; Internet connection; ability to download Zoom.

Register: Registration is required. Reserve on-line at www.mfrall.com, by 3:00 pm by October 19, 2020. You will be sent login credentials in advance of the workshop. **Your satisfaction is guaranteed.**

Cancellation Policy: **No refunds** for cancellations after 3:00 p.m., October 19, 2020, or for no-shows at workshop.