



Maximizing Team Performance

Build and Foster Successful Work Teams

Offered as part of the Supervision Fundamentals Certification



Your instructor:

Natalie Ackerman is CEO, Talent Edge Group and is a Certified Executive and Career Coach who has spent the last 10 years as a talent management and leadership development consultant for numerous organizations in the Twin Cities. She has coached more than 1,000 leaders from first time managers to the C-suite from every function and within almost every major industry.

Through simulations and activities, participants will learn both what gets in the way of teamwork, and what fosters teamwork. Exercises demonstrate how to align people around common goals, and clarify roles among team members. Through video, discussion and group exercises, attendees will practice team processes, communication and decision-making. Participants learn how to build an environment that fosters creativity from all team members. Tools are provided for soliciting feedback from their teams on how well they are performing, and each student is encouraged to create an Action Plan for improvement.

After completing this Workshop participants should be able to:

- Assess the effectiveness of a work team and have ideas for improvement
- Utilize shared goals to encourage teamwork
- Clarify team roles and responsibilities and foster effective communications
- Use shared rewards and recognition to promote and reinforce teamwork
- Know when to involve others in decisions that impact the team
- Foster productive interpersonal relations among work team members

Thursday, September 24, 2020 8:00 a.m. - 4:00 p.m.

Fee this class: **MA members** \$335 per person **Non-MA members** \$435 per person
Receive a 10% discount if you register 14 days prior to the event

Location: **Maple Grove Community Center**
12951 Weaver Lake Road
Maple Grove, MN 55369, 763-494-6500
(For directions and map go to www.mfrall.com)

Register: Registration is required. Reserve on-line at www.mfrall.com, by 3:00 pm by September 22, 2020. **Your satisfaction is guaranteed.**

Cancellation Policy: **No refunds** for cancellations after 3:00 p.m., September 22, 2020, or for no-shows at workshop. *(Substitutions are accepted.)*