

Daily Accountability With Tiered Huddles Online

Do team meetings help or hinder your improvements?
Part of the Sr. Lean Practitioner Certification



Your Instructor:

Didier Rabino brings 25 years of Lean experience. He currently serves as Client Advisor for Value Capture, guiding the Lean transformation of major healthcare organizations. His prior responsibilities include VP, Lean Sensei for HealthEast/Fairview, where he spend 8 years developing the organization's Lean operating system and coaching senior executives and board members. He is the 27th recipient of the Institute of Engineering Honorary Member Award; the highest honor IIE grants an individual of acknowledged professional eminence who is not a member of the institute.

Allow for problems to be escalated, strategy to be deployed and accountability of both to be shared by all. In this experiential, online workshop you will develop accountability systems that include communication that supports the problem-solving process. This daily management system is built on a tier structure with practices, tools and behaviors that address organizational issues in order to sustain your team's success.

Course Objectives:

- ◆ Define the Sr. Lean Practitioner Model
- ◆ Understand the purpose and benefits of a tiered huddle system
- ◆ Create a plan with resources to implement a tiered huddle system
- ◆ Develop a way to know if your team is following the system
- ◆ Incorporate a consistent means of corrective action
- ◆ Understand when and how to incorporate improvement tools
- ◆ Synchronize all four tiers of a tiered huddle system

Who Should Attend: Team Leads, Supervisors, and Managers. Participants should currently have responsibility for a team.

Thursday, February 4, 2021 8:00 a.m. – 12:00 p.m.

Fee: **MA members** \$335 per person **Non-MA members** \$435 per person
Receive a 10% discount if you register 14 days prior to the event

This workshop is online. Minimum requirements: Computer with speakers and/or headphones; dedicated screen for meeting time; Internet connection; ability to download Zoom.

Register: Registration is required. Reserve on-line at www.mfrall.com, by 3:00 pm by February 2, 2021. You will be sent login credentials in advance of the workshop. **Your satisfaction is guaranteed.**

Cancellation Policy: **No refunds** for cancellations after 3:00 p.m., February 2, 2021, or for no-shows at workshop.