



Intro to A3 Problem Solving Online



Your instructor:

Charlie Garrett is an operations leader with over 25 years of broad-based manufacturing and consulting experience. He has expertise in all areas of manufacturing including: supply chain process improvement, value stream management, process design, program management, lean manufacturing, strategic planning, total productive maintenance, change management and training development and delivery in the Manufacturing, Window & Door, Medical Device, Chemical, Health Care, Automotive and Food & Beverage industries. Charlie has a degree in Operations Management from the University of St Thomas.

“Charlie is a very good speaker, presenter, and teacher. He did a great job at hitting all the key aspects of the A3 methodology. He did a great job at using examples from his experience to help make a point. He also did a great job at making every attempt possible to keep everyone engaged.”

Gary Olson
Director of Operations
RMS Co.

A3 Thinking is a versatile tool. It allows its users to align, coach, report, and share. It can be used to create a structure for managing problem-solving, process improvement, and process transformation; any work big or small. Like all Lean tools it provides a structure to learn, gain new skills and apply them to achieve your business' objectives.

Course Objectives:

Understand A3 Thinking as a structure of learning and managing work

- Understand what an A3 & A3 Thinking is
- Understand the four phases of managing work: Chartering, Planning, Executing & Closing
- Learn how to write & recognize a good A3
- Relate A3 Thinking to the current state of your organization

Who Should Attend:

- Anyone involved with leading improvement efforts
- Anyone involved with coaching/mentoring others who will lead improvement efforts

Wednesday, February 10, 2021 8:00 a.m. – 12:00 p.m.

Fee: **MA members** \$235 per person **Non-MA members** \$335 per person
Receive a 10% discount if you register 14 days prior to the event

This workshop is online. Minimum requirements: Computer with speakers and/or headphones; dedicated screen for meeting time; Internet connection; ability to download Zoom.

Register: Registration is required. Reserve on-line at www.mfrall.com, by 3:00 pm by February 8, 2021. You will be sent login credentials in advance of the workshop. **Your satisfaction is guaranteed.**

Cancellation Policy: **No refunds** for cancellations after 3:00 p.m., February 8, 2021, or for no-shows at workshop.