

# Mistake-Proofing Online

Poka-Yoke techniques to eliminate defects

Offered as part of the Online Lean Practitioner Certification



**Your instructor:**

**Sam Wagner** has led continuous improvement, quality, and manufacturing teams in the Aerospace, Construction, and Plastics industries for more than 35 years. With a BS degree in Engineering Management and an MBA, he has coached several companies to successfully apply Toyota Kata, TWI and Lean projects. He is a practitioner of creating Lean culture by using leaders standard work, visual management, tiered management systems, and leadership discipline. Sam is a frequent presenter of best practices at both local and international conferences.

People don't want to make mistakes, but all workers make them. Learn how simple Poka-Yoke (error proofing) devices can keep mistakes from turning into rejects, equipment damage or accidents. Achieve the reliable, continuous flow of Lean manufacturing. *Participants are asked to come prepared to discuss an issue from their workplace caused by human error – one that has NOT been solved. Bring information that will help others unfamiliar with your operation to understand it better.*

**Course Objectives**

Understand the philosophies, techniques and devices that great companies use to strive for zero-defects. Alignment devices, detection equipment, sensing switches, counters and checklists are just a small part of the overall approach. Join your peers to learn and see:

- ◆ What the research says about making mistakes
- ◆ Four elements of mistake-proofing
- ◆ Multiple methods and Poke-Yoke devices used to prevent errors
- ◆ Tools to encourage the discovery and correction of errors
- ◆ Techniques for involving your workforce in mistake-proofing

**Who Should Attend:** Managers, production supervisors, quality assurance, design engineers and all those involved in error-free results.

**Wednesday, April 21, 2021 8:00 a.m. - 12:00 p.m.**

**Fee:** **MA members** \$235 per person **Non-MA members** \$335 per person  
**Receive a 10% discount if you register 14 days prior to the event**

*This workshop is online. Minimum requirements: Computer with speakers and/or headphones; dedicated screen for meeting time; Internet connection; ability to download Zoom.*

**Register:** Registration is required. Reserve on-line at [www.mfrall.com](http://www.mfrall.com), by 3:00 pm by April 19, 2021. You will be sent login credentials in advance of the workshop. **Your satisfaction is guaranteed.**

**Cancellation Policy:** **No refunds** for cancellations after 3:00 p.m., April 19, 2021, or for no-shows at workshop.

Participants in our Lean Practitioner Certification who are no-shows at this workshop will be invoiced the workshop fee.