

Toyota Kata Coaching Online

Don't just tell your direct reports what to do, guide them in making their own decisions and developing skills. Part of the Sr. Lean Practitioner Certification



Your instructor:

Sam Wagner has led continuous improvement, quality, and manufacturing teams in the Aerospace, Construction, and Plastics industries for more than 20 years. He is a frequent presenter of best practices at both local and international conferences.

"This workshop was a real, practical application of the material and topics. Great experience with both Learner and Coach roles. Instructor was extremely knowledgeable about the subject!"

Bill Ayotte
Supervisor
Curtiss-Wright

Succeed as a team by learning how to coach problem solvers. Toyota Kata Coaching will help you develop people by promoting behavior that is best suited to help individuals use lean improvement techniques. In this experiential, online workshop individuals will learn a practical way to be a better coach, reach improvement outcomes with their team, and ensure all coaching in their company uses a repeatable framework.

Course Objectives:

- ◆ Define the Sr. Lean Practitioner Model
- ◆ The Kata Coaching Cycle and Structure
- ◆ The 5 Toyota Kata coaching questions
- ◆ How coaching systems guide behavior and create culture
- ◆ How to apply the practical coaching tools provided

Who Should Attend: Team Leads, Supervisors, and Managers. Participants should currently have responsibility for a team.

Thursday, January 28, 2021 8:00 a.m. – 12:00 p.m.

Fee: **MA members** \$335 per person **Non-MA members** \$435 per person
Receive a 10% discount if you register 14 days prior to the event

This workshop is online. Minimum requirements: Computer with speakers and/or headphones; dedicated screen for meeting time; Internet connection; ability to download Zoom.

Register: Registration is required. Reserve on-line at www.mfrall.com, by 3:00 pm by January 26, 2021. You will be sent login credentials in advance of the workshop. **Your satisfaction is guaranteed.**

Cancellation Policy: **No refunds** for cancellations after 3:00 p.m., January 26, 2021, or for no-shows at workshop.