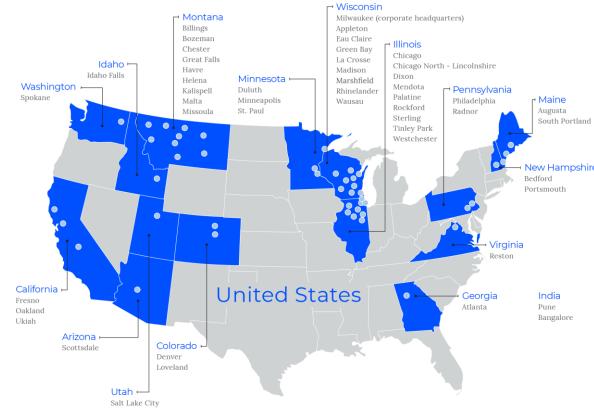


#### Wipfli and our Manufacturing Expertise

- Wipfli is a Top 20 progressive accounting and consulting firm committed to continuous improvement and relentless in its pursuit of its clients' success.
- Focus on Manufacturing & Distribution as our largest industry segment
- Serving clients for over 90 years
- 3,000+ employees worldwide offers our clients global expertise with local consultants





#### Helping your business be resilient



#### Audit, Accounting and Tax

- Internal audit
- Long-term/onsite outsourced accounting
- Interim accounting resources
- Maximizing credits and deductions: Research and development, Employee Retention, IC-DISC, WOTC, others



#### Mergers & Acquisitions

- Long-term planning
- Buy and sell-side support
- Due diligence



#### Organizational Development

- Talent Acquisition
- Change Management
- Strategy
- Compensation
   Studies



#### Cybersecurity

- SOC for cybersecurity
- Risk assessment
- Policy development
- Managed detection and response
- IT audit
- Business continuity



#### Digital

- Industry 4.0 and IIoT
- Business intelligence and dashboarding
- Ongoing analytics
- CRM implementation and optimization
- ERP deployment and cross-platform integration
- CIO advisory services
- Web Design
- Mobile Applications
- Software selection



#### Technology management

- Cloud deployment
- Office move and hardware purchasing
- Collaboration tools
- Health check
- Outsourced technology department



#### Process

- Process improvement
- Strategic Planning
- Job Costing and overhead allocation



#### Training

- New Regulations and Best Practices
- Webinar based Lunch and Learns

# WIPFLI

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Principal - Manufacturing
rswiderski@wipfli.com





# "THE GROWTH AND DEVELOPMENT OF PEOPLE IS THE HIGHEST CALLING OF LEADERSHIP."

—HARVEY FIRESTONE, FIRESTONE TIRE AND RUBBER COMPANY

#### SESSION HIGHLIGHTS

> Evaluate Skills



> Assess Potential

> Create Development Plan

Monitor Performance and Growth



## **EVALUATE SKILLS**

"There is always space for improvement, no matter how long you've been in business" ~Oscar De La Hoya

#### EVALUATE SKILLS

1 2 3 4 5

Skills Needed Now Skills Needed for the Future Knowledge, Skills and Abilities Identify Skill Gaps

Train to Upskill Gaps

## **Evaluate Skills**

#### SKILLS MATRIX TEMPLATE

Position	ė		,	i or	100		i si	, ka	, ki	ď	Interest	EN EN	ST SERVICE	and Service	EN PER	Street Scote	Stille	Tangasanci nesded
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Welder 2		2	2	2	2	1	1	1	1		3	3	3	3	3	69%	4	Fill in skills required
Welder 3		3	3	3	3	3	3	3	3		1	1	1	-1	-1	74%	5	for position
Welder 3		3	3	3	3	3	3	3	1		3	3	3	3	3	95%	1	3- Has advanced level of
																	0	skill
																	0	2- Has basic level of skill
																	0	2- has basic level of skill
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																	0	1- Needs training on skill
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## Park Skills Matrix Example

SKILLS MATRIX TEMPLATE  Company Name																					
	Position	zki			Call Va	Lune T	routies co	oling of the stock	ind states	otro distribution	se little of the second of the	The die	Studies of the studie	Silo Ci	s Intercor	of series	Service Of	way said	crodificate parties	*SvilleCo	interest training
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	TS Rep 2		-	_	3 3	3		3	3	1 3		1	2	3	3	3	2	3	82%		skill
	TS Rep 2		3	3	3 3	2	1	2	3	2		3	1	2	2	3	2	3	79%	2	
	TS Rep 2		2	2	3 3	2	1	2	3	1 2	2	2	2	3	2	3	2	2	73%	2	2- Has basic level of skill
	TS Rep 2		3	3	3 2	2	2	2	3	1		2	2	3	3	3	2	2	79%	1	1- Needs training on skill
	TS Rep 1		3	2	2 2	1	1	1	1	1		2	1	3	2	3	2	2	60%	6	1- Iveeus training on skill
	TS Rep 2		1	3	2 2	2	2	2		1 2		2	2	3	2	2	2	2	67%	2	
	TS Rep 2			_	3 3			2	3	1 2	2	2	3	3	3	3	2	3	84%	2	
	TS Rep 2		_	_	2 2			2	_	1		2	2	2	2	2	2	2	67%	2	
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	TS Team Lead		_		3 3	<del>-</del>		3		2 3	_	3	2	3	3	3	3	3	90%	1	
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	IFIVI		3	2	3 2		. 3		1			2	2	3	3	2	J	3	11%		
										+											
Tech 1 0% to 65%			1	1	1 1			1				1	1	1	1	1	1	1	33%	13	
Tech 2 65% to 90% plus a 2 in one of the Product Coverage			2	2	2 2	2		2				2	2	2	2	2	2	2	64%	1	
Tech 3 90% plus a combined 4 in Product Coverage			3	2	3 3	3	1	3	1	1 2		2	2	2	2	2	2	2	71%	3	



## **ASSESS POTENTIAL**

People don't get promoted for doing their jobs really well.

They get promoted by demonstrating their potential to do more.

~Tara Jaye Frank

## **Assessing Potential**



## **Aspiration**





**Business Need** 



Capabilities

## **Career Aspirations**

#### **Ask Questions:**

Previous Positions/Experience Education/Degree Specialized Training/Certifications Near Term Career Goals (1-3 years) Long Term Career Goals (3+ years) Role Interest Training Needed Strengths Additional Education



**PERFORMANCE** 

Exceeding

r/Delegate

onsibility

ent Star:

1-3 years

**Experts:** 

evelop/Ready

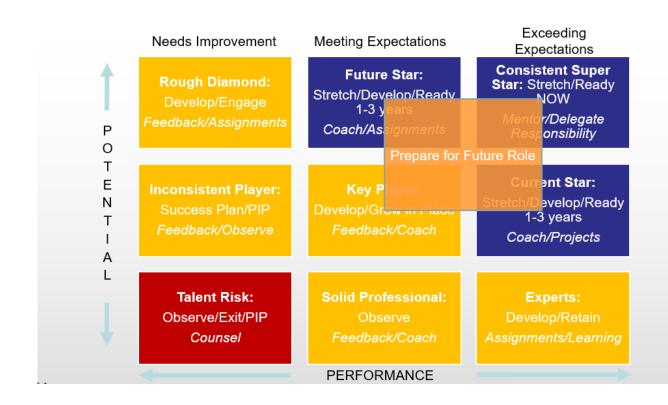
#### Hi Po 9 Box

**How to Assess** 

**Placement** 

**Implications** 

**Next Steps** 





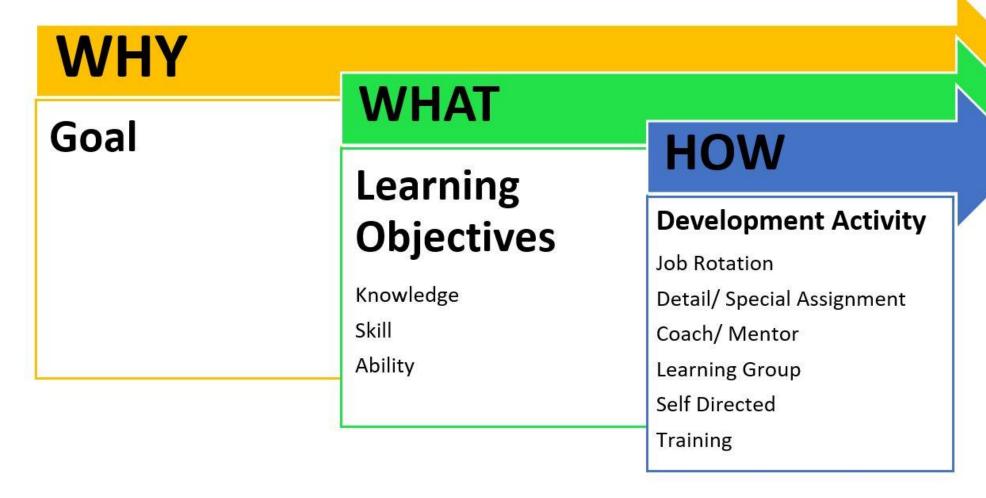


## CREATE DEVELOPMENT PLAN

"The only thing worse than training your employees and having them leave is not training them and HAVING THEM STAY."

~Henry Ford

#### Individual Development Plan



## Individual Development Plans

- Skill/Competency Development Needed
- Developmental Feedback
- Developmental Opportunities
- Monitoring Progress



### **IDP Steps**

1

Assess:

Knowledge, skills, capabilities, and aspirations

2

Write:

Develop goals and write the plan

3

Discuss:

Discuss plan with team member/mentee

4

*Implement* 

Implement the plan

5

Revise:

Review and revise, adjust as needed



#### Associate's Role

- Assess their current level of competencies, skills and knowledge required
- Identify goals and developmental needs
- Schedule meetings to review progress



## Manager's Role

- Assess associate's strengths and development needs
- Provide regular opportunities to discuss and plan
- Ensure alignment
- Help the associate identify appropriate opportunities
- Evaluate outcomes



# MONITOR PERFORMANCE AND GROWTH

"What gets measured, gets managed." ~Peter Drucker



#### Performance Management vs. Performance Review

#### Performance Management

- Dynamic, continuous improvement
- Improves organizational effectiveness
- Setting strategic goals



#### Performance Review

- Periodic event
- Formal review
- Last step in the performance management process

# Performance Discussion

#### Open dialogue

- Opportunity to discuss performance and development
- Consider lessons learned and growth
- Evaluate progress on goals and development
- Establish goals and objectives for next period

Lay out plan for performance discussions

Schedule sufficient time to focus on the discussion

## Performance Discussion

## Open the meeting by ASKING the associate:

- How do you feel the last 6 months have been for you?
- What have you enjoyed most in your work?
- What do you think you did successfully so far this year?
- What areas would you like to focus on for the remainder of the year?
- How are you progressing on your goals?
   Do you see any obstacles in your way?
- Is there anything that you need from me as your manager? More of, or less of?





#### Be a Coach, Not a Judge

- You will help your associates recognize and <u>celebrate</u> achievements
- You will <u>identify</u> problems that prevent them from meeting goals
  - Together you will <u>generate</u> solutions to those problems
- Together you will <u>set</u> new goals that incorporate those solutions
- You will <u>discuss</u> ways to build on strengths and promote growth, learning, and advancement



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