# INSTALLING THE HABITS OF A STRATEGIC LEADER

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### **GUEST SPEAKER**

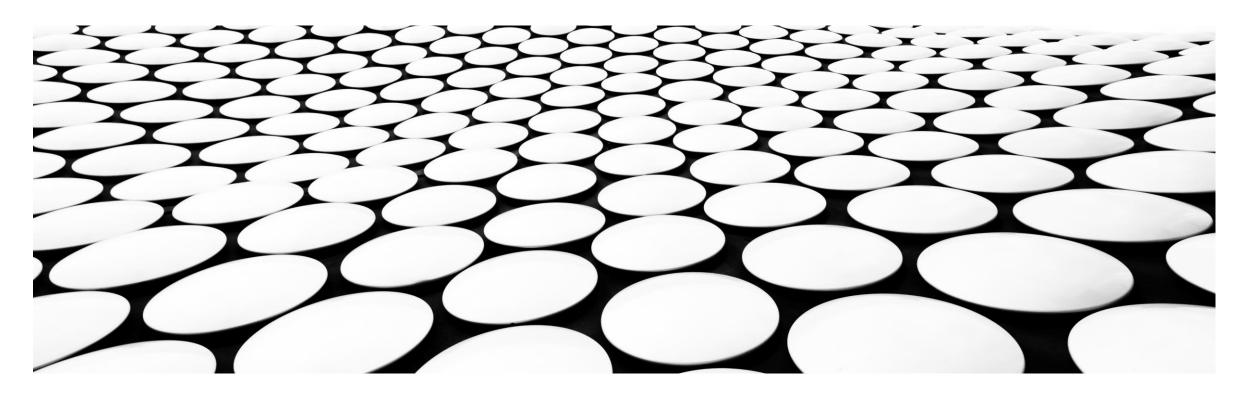


- ✓ How to implement long cycle habits
- ✓ How to build strategic time in weekly
- ✓ How to reinforce strategy with your team

**Leigh Erickson,** Site Leader & ISC Director Honeywell

### **INSTALLING HABITS OF A STRATEGIC LEADER**

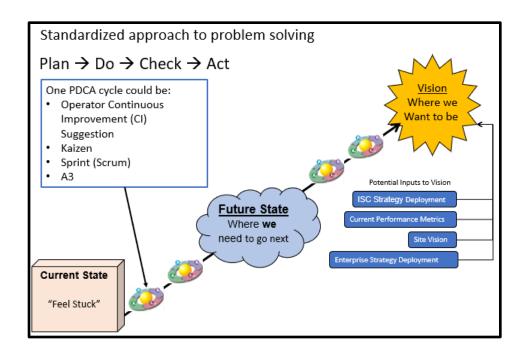
LEIGH J. ERICKSON



#### WHY DO TEAMS NEED STRATEGIC TIME?

#### Teams Aspire To:

- Understand the Vision
- Know they are moving in the right direction and making improvement
- Confirm performance metrics are still aligned to positive business performance
- Recognize individual contributions are helping the team be successful



#### **LONG CYCLE STANDARD WORK**

#### - RECORD AND REVIEW INFREQUENT BUT IMPORTANT ACTIONS

				/ /																													
	,		STANDARD WORK TIMELINE																														
Task	Frequency	Auditor	Owner		Apr-15	5	1	May-1	5	Т	Jun-	15	T	Ju	I-15	$\neg$	Au	g-15	$\neg \Gamma$	S	ep-1	5	$\neg$	Oc	:t-15	$\neg$	No	ov-15	$\sqrt{-1}$		Dec-1	15	$\Box$
	of Task		_	Wk   14	Wk Wk 15 16	√ Wk   3   17	Wk 18	Wk W 19 20	k Wk 0 21	Wk 22	Wk   Wk 23   24	Wk   25	Wk W 26 2	/k   Wk ?7   28	Wk 29	Wk W 30 3	Vk Wk 31 32	Wk 33	Wk W 34 3	k Wk 5 36	Wk 37	Wk V 38 (	√k W 39 4	/k Wk i0 41	Wk 42	Wk \ 43	√k Wk 44 45	k Wk 5 46	Wk 1	Wk W 48 4	/k Wk 49 50	Wk 51	//k 52
All RLG Areas Long Cycle Standard Work	Of Task    Wk   Wk   Wk   Wk   Wk   Wk   Wk																																
Create Physical Inventory Projects	Annual	RLG Ops Manager	RLG Supervisors																			X						$\top$					$\prod I$
Training Matrix, Review of Applicable Courses (refer to QMS)	Annual	RLG Ops Manager	RLG Admin Assistant	t 📗											×								$\perp$								I		
RTY Yield Goal Update	Quaterly	Eng Manager	PE Leaders			X										X										X							
Choose Next PCPX Project	Quarterly	RLG Ops Manager	RLG Eng Manager									X										X										×	
Create Quality Walk and next year AOP escape projection	Annually	RLG Ops Manager	RLG Eng Manager													X																	$\Box$
Complete Strategy Deployment Event for next year	Annaully	RLG Ops Manager	RLG Ops Manager																											×			$\Box$
Flow Goals for Next Year to Team	Annaully	RLG Ops Manager	RLG Ops Manager																												×		$\Box$
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- Several items are worth doing consistently each year
- Build the action set and add to it as additional items become evident
- Include specific time to take a step back and discuss what has been done and to recommit to the vision or mission

#### BUILD TEAM STRATEGIC TIME INTO WEEKLY TEAM MEETINGS

Weekly 30 minute meetings with a strong agenda can be meaningful check points

#### Our process is:

- Week 1 Review high impact, site level projects
- Week 2 Census review correct people for each area?
- Week 3 Review high impact, site level projects
- Week 4 Leadership Learning topics, Team development time
- Agree upon a repeat calendar to help 'make every month the same'
  - We use a 4-4-5 financial calendar. This holds the Week 1 Week 4 process, bringing predictability to the work required for the team

#### MAKE TIME TO CONFIRM VISION AND ACTIONS WITH 1:1 TIME

Meet with direct and indirect team members every other week

Use the time to build trust and learn about teammates

Review current frustrations and assist in problem solving

Confirm resources are aligned for strategic success

Meet with critical stakeholders at least monthly

Business leaders (General Managers, Sales VPs)

Peer functional leaders (Engineering for an ISC leader, for example)

Tim - Operations	Jim - Materials										
Actions from last week	To escalate To Flow Down										
	_										
A3 project, Inv improv	Planner Std Wk Reviews										
Coaching new sup											
Topic for this week	Incomplete Completed										
5S progress for the teams?											
	ABC policy verification										
Actions for next week	Incomplete Completed										

Remember to include <u>your development</u> and alignment through the process. Meet with your leader and/or a trusted mentor at least monthly!

#### SUMMARY OF ACTIONS TO BUILD STRATEGIC TEAM STRENGTH

Use Long Cycle Standard Work to build visual controls for infrequent items.

Long range visuals help the team remember to complete the important things and create new opportunities for improvement.

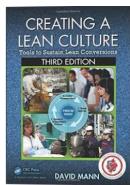
Schedule time for the team to be deliberately strategic.

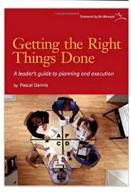
30 minutes a week helps make great strides week over week, month over month, year over year.

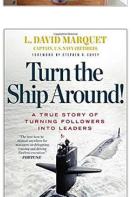
Use 1:1 time to teach and reinforce the vision with team members individually.

This helps people learn culture and vision, builds team continuity, and cultivates trust.

#### **KEEP LEARNING AND BUILDING YOUR TEAMS TODAY!**







#### **Lean Tools**

Creating a Lean Culture (David Mann), 3rd ed., 2014
 How to implement Lean Tools across operations and office areas
 Examples for Visual Controls, Standard Accountability and Leader Standard Work
 Reads differently every time you read it (context changes as you learn)

#### **Strategy Deployment Process and Execution**

Getting the Right Things Done (Pascal Dennis), 2006
 Review of Strategy Deployment via a fictional site leadership team
 Discusses timing, PDCA cycles, and team dynamics through implementation

#### Self Managed Work Teams, Intent Based Leadership

<u>Turn the Ship Around</u> (L. David Marquet), 2013
 Check out 'What is Leadership?' for a 9.5 minute summary of Intent Based Leadership
 Organizations give control to the teams and support improvement

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