

# MANAGING TOXIC BUT CRITICAL TEAM MEMBERS

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## WHAT PROBLEM MOTIVATED YOU TO WANT TO ATTEND THE WEBINAR?

## WHAT ARE 3 THINGS YOU LEARNED TODAY THAT WILL HELP YOU SOLVE THAT PROBLEM?

1

2

3

## ACTION STEPS

I will change my mindset around this problem:



I will talk to this person to clarify this issue or opportunity:



I'll share my takeaways from today with this person:



I will directly implement this tool/technique that I learned today:



I'll invest in my own growth by getting more training in this area:



This is how the tools I learned today will impact my company:

