

Leaders that use influence excel at attracting, developing and retaining team members. But how do you know what traits of yours are effective? This course will help you develop your own approach to positively influence others.

YOU'LL LEARN TO:

- ✓ Lead your team without just telling people what to do
- ✓ Drive higher levels of engagement and reduce turnover
- ✓ Build rapport with a diverse workforce
- ✓ Lead without using your formal authority
- ✓ Serve your team, going beyond your current limits and capacity

DESIGNED FOR

Managers with direct reports and 10+ years experience

