

Learn how to visualize, analyze, and improve your processes using Lean mapping tools. This workshop gives you hands-on experience creating real process maps and equips you with change management techniques for sustainable, long-term improvement.

YOU'LL LEARN TO:

- ✓ The two behaviors that define a communication style
- ✓ Four communication styles and their strengths
- ✓ How to adapt your approach to reduce tension
- Applying style awareness to supervision and leadership
- Techniques for working effectively with anyone

DESIGNED FOR

Those who lead teams & supervise others with 5+ years' experience driving performance and growth.

