

ROOT CAUSE ANALYSIS



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Master structured root cause analysis to permanently eliminate recurring problems. Understand when to move from analysis to action. Use reliable methods and tools to diagnose issues thoroughly and create sustainable solutions.

YOU'LL LEARN TO:

- ✓ Apply RCA principles and structured process steps
- ✓ Build the right team and leverage group dynamics
- ✓ Define thorough problem statements using targeted tools
- ✓ Identify symptoms, contributing causes, and root causes
- ✓ Perform effective data collection and validation

DESIGNED FOR

Operators, Engineers, Leads, and Supervisors with 2+ years of experience