

MEASURING THE RIGHT THINGS



Learn how to use the right metrics to drive real performance improvement. This workshop shows how to connect metrics across the organization, balance leading and lagging indicators, and align measures with key operational priorities like Safety, Quality, Delivery, and Cost.

YOU'LL LEARN TO:

- ✓ How to connect metrics across organizational levels
- ✓ The difference between leading and lagging indicators
- ✓ How to align metrics with SQDC priorities
- ✓ How to avoid relying only on historical measures
- ✓ How metrics drive performance improvement



DESIGNED FOR

Managers and leaders responsible for improving performance through metrics.