

EMERGING LEADER CERTIFICATION DAY 2 WORKSHOP

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After completing all of the training and workbook exercises you will know how to provide day-to-day direction, prevent conflict, improve communication, and build trust among team members, and sync up priorities.

YOU'LL LEARN TO:

- Evaluate job satisfaction
- Give and receive feedback
- Recognize performance
- Guide people through change
- Develop problem solvers
- How your behavior creates culture
- Put yourself in their shoes
- Synchronize priorities & expectations
- Communicate clearly with your boss
- Sell your ideas and get to win/win
- Ask for performance feedback
- Get to know your boss & peers
- Lead across when not the boss

DESIGNED FOR

Emerging leaders, high-potential employees, leads, operators, techs, and engineers who are new to leadership or stepping into greater responsibility.