CONFLICT, COMMUNICATION, AND COLLABORATION



Develop the confidence to handle workplace conflict and strengthen collaboration. Learn to communicate openly, manage defensive reactions, and use win-win problem-solving to resolve issues productively.

YOU'LL LEARN TO:

- ✓ How to prevent and manage conflict through communication
- ✓ Strategies for raising and resolving tough issues
- ✓ Tools for active listening and responding to defensiveness
- ✓ Collaborative techniques for win-win outcomes
- ✓ Mediation skills for team conflicts

WORKSHOP FEE:
Members: $345 per person
Non-members: $445 per person

CUSTOMIZED TRAINING
Available to be brought onsite and customized to your needs.

DESIGNED FOR

Those who lead teams & supervise others with 5+ years' experience driving performance and growth.

Manufacturers Alliance
Providing Training & Education Peer to Peer

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