MASTERING CRUCIAL CONVERSATIONS & COMMUNICATION



Leaders increase their effectiveness and serve as an example for others by being transparent, direct and collaborative. This course will help ground your communication in empathy and develop leadership presence.

YOU'LL LEARN TO:

- ✓ Prepare for "hard" people conversations
- ✓ Address difficult issues and say what needs to be said
- ✓ Effectively communicate in a variety of settings
- ✓ Adapt your leadership style to each unique situation
- ✓ Create milestones and symbols to rally support behind the vision

WORKSHOP FEE:
Members: $445 per person
Non-members: $645 per person

CUSTOMIZED TRAINING
Available to be brought onsite and customized to your needs.

DESIGNED FOR

Experienced Supervisors and Managers ready for bigger challenges and broader influence

Manufacturers Alliance
Providing Training & Education Peer to Peer

763-533-8239
ma@mfrall.com
www.mfrall.com
8401 Wayzata Blvd, Ste 230
Golden Valley, MN 55426